

Repair sheet

Thore Sittly Hard- und Software Support (H+S), 72768 Reutlingen

Customer data

Customer No (if present)

Full name

Street

Postal Code / Location

Telephone

E-Mail

Description of the problem

For problems with files/hard disc 2)

I want to have a data recovery

Yes No

Hints for salvage (e.g. which folders, which files)

For lost password 1)

Should the password be resetted?

Yes No

If possible, restore password?

Yes No

For hardware damage

I will purchase the replacement by my own

Yes No

I want H+S to purchase the hardware for me

Yes No

Costs

Im want to have a costs estimate

Yes No

General hints

- 1) Only possible at verification, that the customer is the owner of the corresponding hardware.
- 2) I have the knowledge that files can be stored at H+S temporarily, which will be deleted after The work. I will receive my data on a free USB memory stick.
- 3) I have the knowledge, that repairs without data recovery can cause lost of data.

Confirmation

Location, Date

Signature